

HUMANE SOCIETY CENTRAL TEXAS

Reputation Management Goal

Diminish the misunderstanding of "no-kill" status

Objectives

- Decrease number of animals dropped off at shelter by 10% **Tactics**
 - Post a blurb on website
 - Post info graphic on social media

Relationship Management Goal

Connect with our publics through social media

Objectives

- Gain at least 5 new likes/follows on social media a week
 - Have at least 10% of followers view live videos
 - Increase amount of posts by 2 a week

Tactics

- Post weekly live videos on Facebook and Instagram
 - Have different topic each week
 - Q&A
 - Feature a dog and cat of the week
 - Create monthly social media posting schedule

Task Management Goal

Achieve 100% no kill status

Objectives

- Decrease euthanization rates each month by 5% by increasing adoptions
 - Increase amount of animals fostered by 5 a month

Tactics

- Post on social media about dogs & cats up for euthanasia
- Post more about fostering opportunities on social media
 - Do a live video topic over fostering
 - Offer shorter fostering opportunities
- Partner with Humane Societies out of area to post about animals in urgent need of adoption or foster care
 - Continue partnership with Target Zero